

G.01551A-10-0458

ORIGINAL



0000128185

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: () - () - ()

Fax: () - () - ()

Priority: Respond Within Five Days

Opinion No. 2011 - 97427

Date: 7/28/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Smith

Account Name: Robert Smith

Home: (000) 000-0000

Street:

Work:

City: Tucson

CBR:

State: AZ Zip.

is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone

Nature of Complaint:

Docket #G-01551A-10-1458

From: om [mailto:]

Sent: Thursday, July 28, 2011 8:24 AM

To: Utilities Div - Mailbox

Subject: Southwest Gas rate increase and decoupling Doc #G-01551A-10-1458

Arizona Corporation Commission

I wish to comment on the above subject of a rate increase and decoupling rates for Southwest Gas Corp.

It seems ridiculous to raise the rates so high or to raise them at all.

Why should I be penalized for purchasing energy efficient appliances to save energy and then be penalized by paying for gas I no longer use.

Southwest Gas cannot be losing money on gas if they do not purchase said gas because I am no longer requiring as much gas.

I certainly hope common sense rules the day and not stupid greed.

Thanks for the opportunity to vent.

Robert Smith
End of Complaint

Utilities' Response:

Arizona Corporation Commission

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2011 AUG -9 1 P 2:05
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

7/29

Emailed to Phoenix for docketing. FILE CLOSED.

End of Comments

Date Completed: 7/29/2011

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